### UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF TEXAS McALLEN DIVISION

GUADALUPE AND ALICIA	§		
RODRIGUEZ	§		
	§		
VS.	§	CIVIL ACTION NO	
	§		
<b>BURLINGTON INSURANCE COMPAN</b>	JY§		
AND ABERCROMBIE, SIMMONS &	§		
GILLETTE, INC.	§		

### **INDEX OF MATTERS BEING FILED**

- 1. 93<sup>rd</sup> District Court Case Summary;
- 2. Plaintiffs' Original Petition and Request for Disclosure e-filed on March 27, 2014, on behalf of Plaintiffs;
- 3. Mediator's Statement e-filed on August 27, 2015;
- 4. Plaintiff's, Pedro Gutierrez, Notice of Non-Suit:
- 5. Agreed Order of Dismissal of Pedro Gutierrez's Claims with Prejudice and Severance e-filed on August 27, 2015 and signed on September 1, 2015; and
- 6. Original Answer of Defendant The Burlington Insurance Company e-filed on December 21, 2015.

Undersigned counsel hereby certifies that the above constitutes the entire State Court's record, as represented by the Clerk of Court, State Court of Hidalgo County, State of Texas.

Respectfully submitted,

By:\_

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Attorneys for *Defendant* BURLINGTON INSURANCE COMPANY

### **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the above and foregoing document was forwarded on this 21st day of December, 2015, to the following counsel of record:

Aloysius Peter Thaddeus, Jr.

Via Email

Vicente Gonzalez

V. GONZALEZ & ASSOCIATES, P.C.

121 N. 10<sup>th</sup> St.

McAllen, Texas 78501

Attorneys for Plaintiffs

TOM LOCKHART

Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

# TAB 1

to

# TO INDEX OF MATTERS BEING FILED

### Case 7:15-cv-00548 Document Description TXSD on 12/21/15 Page 4 of 34

## CASE SUMMARY CASE NO. C-2717-14-B

Pedro Gutierrez, Guadalupe Rodriguez, Alicia Rodriguez

The Burlington Insurance Company, Abercrombie,

Simmons, & Gillette, Inc.

Location: 93rd District Court Judicial Officer: Delgado, Rodolfo "Rudy"

Filed on: 03/27/2014

CASE INFORMATION

00000000

Related Cases

C-2717-14-B(1) (Related Case)

Contract -

Case Type: Consumer/Commercial/Debt

(OCA)

Subtype: Hail Storm 2012 - 93rd

DATE

CASE ASSIGNMENT

Current Case Assignment

Case Number Court Date Assigned C-2717-14-B 93rd District Court 03/27/2014

Delgado, Rodolfo "Rudy" Judicial Officer

PARTY INFORMATION

**Plaintiff** Gutierrez, Pedro Lead Attorneys

THADDEUS, A. PETER, Jr. Retained

956-630-3266(W)

Rodriguez, Alicia THADDEUS, A. PETER, Jr.

Retained 956-630-3266(W)

Rodriguez, Guadalupe

THADDEUS, A. PETER, Jr.

Retainea 956-630-3266(W)

Defendant Abercrombie, Simmons, & Gillette, Inc.

The Burlington Insurance Company

LOCKHART, TOM Retained

956-428-7495(W)

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DATE	EVENTS & ORDERS OF THE COURT	INDEX
12/21/2015	Answer  Original Answer of Defendant The Burlington Insurance Company	
09/02/2015	Notice Sent  AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ CLAIMS W.PREJUDICE & SEVERANCE, CC: TO ALL PARTIES	
09/01/2015	Agreed Order of Dismissal (Judicial Officer: Reyna, Rose G.) Party (Gutierrez, Pedro) AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ'S CLAIMS WITH PREJUDICE & SEVERANCE	
09/01/2015	Order of Dismissal with Prejudice, Signed  Agreed Order of Dismissal of Pedro Gutierrez's Claim with Prejudice and Severance	
08/31/2015	E-Filing Forwarded to Court Queue  AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ'S CLAIMS WITH PREJUDICE	

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# CASE SUMMARY CASE NO. C-2717-14-B

	AND SEVERANCE	
08/27/2015	Notice Plaintiff, Pedro Gutierrez, Notice of Non-Suit	
09/11/2014	Notice  Mediators Statement	
04/03/2014	Citation By Certified Mail The Burlington Insurance Company Unserved Abercrombie, Simmons, & Gillette, Inc. Unserved	
03/27/2014	Original Petition (OCA) Original Petition	
DATE	FINANCIAL INFORMATION	
	Defendant The Burlington Insurance Company Total Charges Total Payments and Credits Balance Due as of 12/21/2015	6.00 6.00 <b>0.00</b>
	Other Denham, Alfred T. Total Charges Total Payments and Credits Balance Due as of 12/21/2015	2.00 2.00 <b>0.00</b>
	Plaintiff Gutierrez, Pedro Total Charges Total Payments and Credits Balance Due as of 12/21/2015	372.00 372.00 <b>0.00</b>

ATE
A true copy I certify
LAURA HINOJOSA
District Clerk, Hidalgo County, Texas

Oli James Deputy#35

Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

# TAB 2

to

## TO INDEX OF MATTERS BEING FILED

CAUSE NO.	G-2/1/-14-B
PEDRO GUTIERREZ AND	§ IN THE DISTRICT COURT
GUADALUPE AND ALICIA	§
RODRIGUEZ	§
Plaintiffs,	§
VS.	§JUDICIAL DISTRICT
	§
THE BURLINGTON INSURANCE	§
COMPANY AND ABERCROMBIE,	§
SIMMONS & GILLETTE, INC.	§ HIDALGO COUNTY, TEXAS
Defendant	§

PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE

## TO THE HONORABLE JUDGE OF SAID COURT:

NOW COMES, PEDRO GUTIERREZ AND GUADALUPE AND ALICIA RODRIGUEZ (hereinafter referred to as ("PLAINTIFFS"), and files their first Original Petition against DEFENDANTS, THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. for cause of action would respectfully show the Court the following:

#### I. Discovery

Pursuant to rule 190 of the Texas Rules of Civil Procedure, PLAINTIFFS intend to conduct discovery under Level 3.

#### II. Service of Process

Defendant, THE BURLINGTON INSURANCE COMPANY, may be cited with process at: David A. Macleod, 238 International Road Burlington, NC 27215-5129.

Defendant, ABERCROMBIE, SIMMONS & GILLETTE, INC. may be cited with process at: Mike Swinney, P.O. Box 2692, McAllen, TX 78502.

DATE 2 21 2015

A true copy I certify
LAURA HINOJOSA
District Clerk, Hidaigo County, Texas

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THE BURLINGTON INSURANCE COMPANY is in the business of insurance in the State of Texas. The insurance business done by THE BURLINGTON INSURANCE COMPANY in Texas includes, but is not limited to the following:

- 1. The making and issuing of contracts of insurance with the PLAINTIFFS;
- 2. The taking or receiving of application for insurance, including the PLAINTIFFS' application for insurance;
- 3. The receiving or collection of premiums, commissions, membership fees, assessments, dues or other consideration for any insurance or any part thereof, including any such consideration or payments from the PLAINTIFFS;
- 4. The issuance or delivery of contracts of insurance to residents of this state or a person authorized to do business in this state, including the PLAINTIFFS;
- 5. The adjusting and inspection of PLAINTFFS' insurance claims;
- 6. Making insurance coverage decisions;
- 7. Taking part in making insurance coverage decisions; and
- 8. Making representations to PLAINTIFFS as being an agent for an insurance company with authority to make coverage decisions;

#### III. Jurisdiction and Venue

Venue of this action is proper in HIDALGO County, Texas because: the policy at issue was issued and delivered in HIDALGO County, Texas; the property insured is situated in HIDALGO County, Texas; PLAINTIFFS' losses occurred in HIDALGO

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County, Texas, and all or part of the events made the basis of this lawsuit and giving rise to PLAINTIFFS' claims and causes of action occurred in HIDALGO County, Texas.

#### IV. Facts

THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. and/or its agents committed the actions alleged against PLAINTIFFS in this complaint, PLAINTIFFS own the property located at: PEDRO GUTIERREZ: 1710 E. 21st Mission, Texas, Policy# 078B002901, GUADALUPE AND ALICIA RODRIGUEZ: 218 Garfield Ave., San Juan, Texas, Policy#: 019B024830. THE BURLINGTON INSURANCE COMPANY provided coverage to the PLAINTIFFS for such building, personal property, and other matters. During the term of said policy, PLAINTIFFS sustained covered losses in the form of multiple windstorm/hailstorm events including the hail storms of March 29 and April 20, 2012 in Hidalgo County, and water damages resulting there from, including damage to the architectural finishes of the property, PLAINTIFFS promptly reported losses to THE BURLINGTON INSURANCE COMPANY pursuant to the terms of the insurance policy. As a result, PLAINTIFFS property sustained damage, including the cost of destruction and restoration of the property necessary to access and fix the damaged areas. These are covered damages under PLAINTIFFS' insurance policy with THE BURLINGTON INSURANCE COMPANY, PLAINTIFFS has been damaged in an amount in excess of the minimum jurisdictional limits of this Court, including injuries sustained as a result of having conduct business during the pendency of THE BURLINGTON INSURANCE COMPANY's conduct.

#### V. Conditions Precedent

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All notices and proofs of loss were timely and properly given to THE BURLINGTON INSURANCE COMPANY in such manner as to fully comply with the terms and conditions of the relevant insurance policies or other contracts and applicable law. More than sixty days prior to the filing of this suit, written demand for payment and notice of complaint pursuant to Texas Insurance Code, section 541 and Business and Commerce Code section 17.505(a), was sent to THE BURLINGTON INSURANCE COMPANY. All of the conditions precedent to bring about this suit under the insurance policy have occurred. Despite the fact that all conditions precedent to PLAINTIFFS' recovery has occurred and/ or has been performed, THE BURLINGTON INSURANCE COMPANY has failed and refused to pay PLAINTIFFS a just amount in accordance with their contractual obligations, agreements, and representations.

#### VI. Breach of Contract

PLAINTIFFS purchased an insurance policy with THE BURLINGTON INSURANCE COMPANY. PLAINTIFFS' property was damaged by windstorm and water damage, of which are covered under the insurance policy. THE BURLINGTON INSURANCE COMPANY has denied and/or delayed payment of PLAINTIFFS' covered claims. THE BURLINGTON INSURANCE COMPANY has no reasonable basis for denying, delaying, or failing to pay PLAINTIFF'S claims for damages. THE BURLINGTON INSURANCE COMPANY knew or should have known that there was no such reasonable basis to deny, delay, and failure to pay such claims. The conduct of THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. was irresponsible, and unconscionable. THE BURLINGTON INSURANCE COMPANY took advantage of the PLAINTIFFS' lack of sophistication in

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insurance and construction matters to a grossly unfair degree. THE BURLINGTON INSURANCE COMPANY has, by its conduct, breached its contract with the PLAINTIFFS. The conduct of THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has proximately caused the injuries and damages to the PLAINTIFFS.

### VII. Second Cause of Action: DTPA Violations

PLAINTIFFS is a consumer entitled to relief under the Texas Deceptive Trade Practices—Consumer Protection Act ("DTPA"). By its conduct outlined above, THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has engaged in the following violations of the DTPA which, together and separately, has been a producing cause of PLAINTIFFS' damages:

- (a) THE BURLINGTON INSURANCE COMPANY made false representations about PLAINTIFFS' rights, remedies and obligations under the policies at issue. These statements were a misrepresentation of the insurance policies and their benefits in violation of §§17.46(b)(5), (7), (12) and (14), Texas Business & Commerce Code;
- (b) THE BURLINGTON INSURANCE COMPANY actions constitute an unconscionable course of conduct entitling PLAINTIFFS to relief under §17.50(a)(1), (2), (3), and (4) of the Texas Business & Commerce Code;
- (c) THE BURLINGTON INSURANCE COMPANY failed to disclose information to PLAINTIFFS concerning the nature and extent of their insurance policy which was known by THE BURLINGTON INSURANCE COMPANY at the time for the purpose of inducing PLAINTIFFS into transactions which they would not

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have otherwise entered in violation of section 17.46(b)(9) and (23), Texas Business and Commerce Code;

(d) As described above, THE BURLINGTON INSURANCE COMPANY violated Chapter 541, Texas Insurance Code, entitling PLAINTIFFS to relief under section 17.50(a)(4), Texas Business and Commerce Code.

BURLINGTON INSURANCE COMPANY took advantage of THE PLAINTIFFS' lack of knowledge in construction and insurance claims processes; misrepresented losses covered under the insurance policy, and failed to disclose pertinent information regarding damages to the PLAINTIFFS' property. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. conduct as described herein was a producing cause of damages to PLAINTIFFS for which PLAINTIFFS sue. The conduct of the THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. was more than just a mistake and was done "knowingly" and/or "intentionally" as that term is derived by statue. Because of that, THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. may be subject to liability for additional damages under the Texas Deceptive Trade Practices Act. PLAINTIFFS seek an award of additional damages under the DTPA in an amount not to exceed three times the amount of economic damages.

#### VIII. Unfair Insurance Practices

THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. failed to inform PLAINTIFFS of material facts such as

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the true scope of damage and cost to repair. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE. SIMMONS & GILLETTE, INC. failed to properly process claims and have misrepresented material facts to the PLAINTIFFS. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has failed to address all damage to the property and its contents causing further damage to the PLAINTIFFS. Further, THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. have intentionally failed to fully investigate the loss; failed to properly convey all information to PLAINTIFFS; and have intentionally ignored damages to the dwelling. PLAINTIFFS' property suffered from covered losses and damages of which THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. are fully aware. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has concealed damage known by them to exist. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has known about covered windstorm and water damages but has failed to perform proper testing and concealed facts from PLAINTIFFS about the damages, ignoring PLAINTIFFS' pleas for help. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. has failed to warn PLAINTIFFS of consequential damage to their property.

By its conduct outlined above, THE BURLINGTON INSURANCE COMPANY committed unfair practices in the business of insurance prohibited by Chapter 541, Texas Insurance Code, and the statutes, rules and regulations incorporated therein. THE

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BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. committed the following acts in violation of Texas Insurance Code and Texas Administrative Code:

- (1) THE BURLINGTON INSURANCE COMPANY failed to, with good faith, effectuate a prompt, fair, and equitable settlement of the PLAINTIFFS claims once liability became reasonable clear (Tex. Ins. Code Ann. 541.060(a)(2)(A); Tex. Ins. Code Ann. 542.003(b)(4); 28 TAC section 21.203(4));
- THE BURLINGTON INSURANCE COMPANY failed to provide promptly to PLAINTIFFS a reasonable explanation of the basis in the policy, in relation to the facts or applicable law, for denial of the claim or for the offer of a compromise settlement of the claim (Tex. Ins. Code Ann. 541.060(a)(3); 28 TAC section 21.203(9));
- (3) THE BURLINGTON INSURANCE COMPANY refused to pay a claim without conducting a reasonable investigation with respect to that claim (Tex. Ins. Code Ann. 541.060(a)(7); TAC section 21.203(15));
- (4) THE BURLINGTON INSURANCE COMPANY breached its duty of good faith and fair dealing at common law;
- (5) THE BURLINGTON INSURANCE COMPANY failed within a reasonable time to affirm or deny coverage of a claim to a policyholder (Tex. Ins. Code Ann. 541.060(a)(4)(A); 28 TAC section 21.203(10));
- (6) THE BURLINGTON INSURANCE COMPANY failed to adopt and implement reasonable standards for the prompt investigation of claims arising under the

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- insurer's policies (Tex. Ins. Code Ann. 542. 003(b)(3); 28 TAC section 21.203(3));
- (7) THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. compelled PLAINTIFFS to institute a suit to recover an amount due under a policy by offering substantially less than the amount ultimately recovered in a suit brought by the policyholder (Tex. Ins. Code Ann. 542.003(b)(5); 28 TAC section 21.203(6);
- (8) THE BURLINGTON INSURANCE COMPANY violated the Prompt Payment of Claims Statute (28 TAC section 21.203(18));
- (9) THE BURLINGTON INSURANCE COMPANY undertook to enforce a full and final release of a claim from a policyholder when only a partial payment has been made, unless the payment is a compromise settlement of a doubtful or disputed claim (Tex. Ins. Code Ann. 541.060(a)(6); 28 TAC section 21.203(13));
- (10) THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE,
  SIMMONS & GILLETTE, INC. committed the following unfair methods of
  competition or deceptive acts or practices in the business of insurance in violation
  of Texas Insurance Code and the Texas Administrative Code by:
  - (a) THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. made, issued or circulated or caused to be made, issued or circulated an estimate, illustration, circular or statement misrepresenting with respect to the policy issued or to be issued:
    - (i) the terms of the policy; and/or

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- (ii) the benefits or advantages promised by the policy.
- (b) THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. made an untrue statement of material fact (Tex. Ins. Code Ann. 541.060(a)(1); 28 TAC section 21.203(1));
- (c) THE BURLINGTON INSURANCE COMPANY AND
  ABERCROMBIE, SIMMONS & GILLETTE, INC. failed to state a
  material fact necessary to make other statements made not misleading
  considering the circumstances under which statements were made; and
- (d) THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. made statements in a manner that would mislead a reasonably prudent person to a false conclusion of material fact.
- (e) Refusing, failing, or unreasonably delaying a settlement offer under applicable first-party coverage on the basis that other coverage may be available or that third parties are responsible for the damages suffered, except as may be specifically provided in the policy (Tex. Ins. Code Ann 541.060(a)(5); 28 TAC section 21.203(11); and
- (f) Failing to respond promptly to a request by a claimant for personal contact about or review of the claim (28 TAC section 21.203(16)).

THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. conduct as described herein was a producing cause of damages to PLAINTIFFS for which they sue.

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Electronically Filed 3/27/2014 5:01:38 PM Hidalgo County District Clerks Reviewed By: Priscilla Rivas

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### IX. Breach of the Duty of Good Faith and Fair Dealing

From and after the time the PLAINTIFFS' claims were presented to THE BURLINGTON INSURANCE COMPANY, liability to pay the claims in accordance with the terms of insurance policies referenced above has been reasonably clear. Despite there being no basis whatsoever on which a reasonable insurance company would have relied to deny and/or delay payment for PLAINTIFFS claims, THE BURLINGTON INSURANCE COMPANY refused to accept the claims in totality and pay the PLAINTIFFS as the policy required. At that time, THE BURLINGTON INSURANCE COMPANY knew or should have known by the exercise of reasonable diligence that their liability was reasonably clear. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. failed to conduct a reasonable and proper inspection of the claims and refused to rely on the true facts, resorting instead to producing faulty, incomplete and biased reasons to avoid paying a valid claim. This constitutes failing to handle or process the PLAINTFFS' claims in good faith, an affirmative duty placed on the Defendant, as expressly stated by the Texas Supreme Court in Vail v. Texas Farm Bureau, 754 S.W.2d 129 at 135 (Tex. 1988). Through the actions described above, THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. breached its duty to deal fairly and in good faith with the PLAINTIFF. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC.'S breach was a proximate cause of the losses, expenses and damages suffered by the PLAINTIFFS for which they sue.

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X. Texas Insurance Code 542, Subchapter B Delay in Payment

PLAINTIFFS gave prompt notice of their claims to THE BURLINGTON INSURANCE COMPANY. THE BURLINGTON INSURANCE COMPANY has engaged in unfair settlement claims practices as discussed above and denied and/or has delayed payment on PLAINTIFFS' claims. THE BURLINGTON INSURANCE COMPANY reliance on reports and estimates from its adjusters and investigating adjusters has been "merely pretextual" and unreasonable. THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC.'S investigation and use of adjusters' reports was an "outcome oriented investigation.". THE BURLINGTON INSURANCE COMPANY failed to comply with the requirements of Chapter 542 listed herein:

- (a) Failing to notify PLAINTIFFS in writing, within 15 business days after receiving all of the items, statements, and forms required by the insurer to secure final proof of loss, of the acceptance or rejection of a claim; and/or
- (b) Failing to pay PLAINTIFFS claim within 60 days of receiving all of the items, statements, and forms required by the insurer to secure final proof of loss, of the acceptance or rejection of a claim; and
- (c) Failing to request all of the items, statements and forms the Defendant reasonably believed at the time would be required from PLAINTIFFS to pay the claim within 15 days after receiving notice of the claim.

Pursuant to Texas Insurance Code Chapter 542, Subchapter B, PLAINTIFFS are entitled to recover from THE BURLINGTON INSURANCE COMPANY AND

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ABERCROMBIE, SIMMONS & GILLETTE, INC. the statutory penalty of 18% per annum on all amounts due on PLAINTIFFS' claims, together with attorney's fees, for which they sue.

XI.

PLAINTIFFS allege that as to any terms, conditions, notices, or requests under the insurance contract, PLAINTIFFS has substantially complied and/or is excused. In the alternative, PLAINTIFFS make the allegation of waiver and/or estoppel as to every defense or exclusion plead by THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. as to any exclusion, condition, or defense pled by THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC., PLAINTIFFS would show that:

- The clear and unambiguous language of the policy provides coverage for dwelling damage caused by windstorm and water damage, including the cost of access to fix the damaged areas. Any other construction of the language of the policy is void as against public policy;
- Any other construction and its use by THE BURLINGTON INSURANCE COMPANY violates section 541 and 542 of the Texas Insurance Code and are void as against public policy;
- Any other construction violates Art. 17.50 of the Texas Business and Commerce Code, is unconscionable, was procured by fraudulent inducement, and is void as against public policy;
- Any other construction is otherwise void as against public policy, illegal, and volatiles state law and administrative rule and regulation;

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penalties, and prejudgment and post judgment interest, including judgment for additional damages and punitive damage under the facts set forth in this or any amended pleading in exceeding the minimal jurisdicted limits of the court.

#### XIII. JURY DEMAND

PLAINTIFFS request this Court empanel a jury to sit in the trial of this matter. The requisite jury fee will be paid as required by law.

#### XIV. REQUEST FOR DISCLOSURE

Under Texas Rule of Civil Procedure 194, PLAINTIFFS request that THE BURLINGTON INSURANCE COMPANY AND ABERCROMBIE, SIMMONS & GILLETTE, INC. disclose, within 50 days of the service of this request, the information or material described in Texas Rule of Civil Procedure 194.

Respectfully submitted,

V. GONZALEZ & ASSOCIATES, P.C.

121 N. 10<sup>th</sup> St.

McAllen, Texas 78501 Telephone: (956) 630-3266

Facsimile: (956) 630-0383

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mdjiba@vgonzalezlaw.com
State Bar No. 24087430
ATTORNEYS FOR PLAINTIFF

CIVIL CASE INFORMATION SHEET						
Cause Number (for	CLERK USE ONLY):			URT (FOR CLERK USI		
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7 <del></del>	n completing case information sh	eeti	Names of parties in c	ase:	Person	or entity completing sired is:
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Address:	Telephone:		Gradalyse F Rodnguez	HUZIA -		l Parties in Child Support Case:
City/State/Zip: MAHLII, TX 7850	Fax: U20-0383	-	Defendant (s) Respond The Carring ( Company or		Custodial	ray (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994) (1994)
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2. Indicate case type, or identify	the most important issue in the ca	se (selec	only I):	7	e	
	Civil				Fan	ily Law Post-Judgment Actions
Contract	Injury or Damage		Real Property	Marriage Relatio	nship	(non-Title IV-D)
Debt/Contract   Consumer/DTPA    Debt/Contract    Fraud/Misrepresentation   Other Debt/Contract:	Assault/Battery Construction Defamation Malpractice Accounting Legal Medical	Cor Par Qui	inent Domain/ ndemnation tition ict Title spass to Try Title or Property:	☐ Annulment ☐ Declare Marriag Divorce ☐ With Children ☐ No Children		☐ Enforcement ☐ Modification—Custody ☐ Modification—Other  Title IV-D ☐ Enforcement/Modification ☐ Paternity ☐ Reciprocals (UIFSA)
☐ Home Equity—Expedited ☐ Other Foreclosure ☐ Franchise ☐ Insurance ☐ Landlord/Tenant ☐ Non-Competition ☐ Partnership ☐ Other Contract:	Other Professional Liability:  Motor Vehicle Accident Premises Product Liability Asbestos/Silica Other Product Liability List Product:  Other Injury or Damage:	DEXIDATE  Date  Note  Seit  Verent	Matters  Matters  Dunction gment Nisi  1-Disclosure zure/Forfeiture it of Habeas Corpus  -indictment	Other Family   Enforce Foreign   Judgment   Habeas Corpus   Name Change   Protective Orde   Removal of Dis   of Minority   Other:	r	Support Order  Parent-Child Relationship  Adoption/Adoption with Termination Child Protection Child Support Custody or Visitation Gestational Parenting Grandparent Access Parentage/Paternity Termination of Parental
Employment	Other					Rights ☐Other Parent-Child:
Discrimination Retaliation Termination Workers' Compensation Other Employment:	Administrative Appeal Antitrust/Unfair Competition Code Violations Foreign Judgment Intellectual Property	□Per □Sec □Tor	vyer Discipline petuate Testimony urities/Stock tious Interference ter:			
Tax			Probate & M			
Tax Appraisal Tax Delinquency Other Tax	Probate/Wills/Intestate Administ  Dependent Administration Independent Administration Other Estate Proceedings			Guardianship—Adult Guardianship—Minor Mental Health JOther:		

3. Indicate procedure or remedy, if applicable (may select more than 1): Prejudgment Remedy ☐ Appeal from Municipal or Justice Court
☐ Arbitration-related
☐ Attachment Declaratory Judgment Garnishment
Interpleader Receiver
Sequestration
Temporary Restraining Order/Injunction
Turnover ☐License ☐Mandamus Post-judgment 4. Indicate damages sought (do not select if it is a family law case): Less than \$100,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney fees Less than \$100,000 and non-monetary relief
Over \$100,000 but not more than \$200,000
Over \$200,000 but not more than \$1,000,000
Over \$1,000,000 A true copy I certify AURA HINOJOSA District Clerk, Hidalgo County, Texas Rev 2/13 <u>~</u>Deputy#3つ

Bill of Review Certiorari
Class Action

Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

# TAB 3

to

# TO INDEX OF MATTERS BEING FILED

# Case 7:15-cv-00548 Document 1-3 Filed in TXSD on 12/21/15 Page 23 of 34 Electronically Filed

Electronically Filed 9/11/2014 2:49:39 PM Hidalgo County District Clerks Reviewed By: Omar Escamilla

## CAUSE NO. C-2717-14-B

PEDRO GUTIERREZ, ET AL	§	IN THE DISTRICT COURT
VS.	8 8	93 <sup>RD</sup> JUDICIAL DISTRICT
THE BURLINGTON INSURANCE COMPANY, ET AL	5 8 8	HIDALGO COUNTY, TEXAS

### MEDIATOR'S STATEMENT

The above-referenced case mediated on September 9, 2014 and the case did not settle. In accordance with the Court's Orders, the date that any party (or the mediator) files this Mediator's Statement with the Court shall establish the date of "impasse".

Respectfully,

Afred I. Denham

Mediator

A true copy I certify
LAURA HINOJOSA
District Clerk, Hidaliso County, Texas

Deputy#35

Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

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Electronically Filed 8/27/2015 10:14:12 AM Hidalgo County District Clerks Reviewed By: Brenda Lopez

### CAUSE NO. C-2717-14-B

PEDRO GUTIERREZ AND	§	IN THE DISTRICT COURT
GUADALUPE AND ALICIA	§	
RODRIGUEZ	§	
	§	
VS.	§	
	§	93 <sup>rd</sup> JUDICIAL DISTRICT
<b>BURLINGTON INSURANCE COMPA</b>	NY§	
AND ABERCROMBIE, SIMMONS &	§	
GILLETTE, INC.	§	HIDALGO COUNTY, TEXAS

## PLAINTIFF'S, PEDRO GUTIERREZ, **NOTICE OF NON-SUIT**

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW Plaintiff, Pedro Gutierrez, and hereby non-suits Defendants, Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc., with prejudice.

Respectfully submitted,

V. GONZALEZ & ASSOCIATES, P.C.

121 N. 10th St.

McAllen, Texas 78501

Telephone: (956) 630-3266

Telecopier: (956) 630,0383

By:

ALÓXSIUS PETER THADDEÙS, JR.

State Bar No. 19819500

email: peter@vgonzalezlaw.com

ATTORNEYS FOR PLAINTIFF PEDRO GUTIERREZ

A true copy I certify

LAURA HINOJOSA District Clerk, Hidakso County, Texas

PLAINTIFF'S, PEDRO GUTIERREZ, NOTICE OF NON-SUIT [8]; c:\files\B1616\NOTICE-N ONSUIT

PAGE I

Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

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Electronically Filed 8/27/2015 10:27:01 AM Hidalgo County District Clerks Reviewed By: Virginia Granados

#### CAUSE NO. C-2717-14-B

PEDRO GUTIERREZ AND	§	IN THE DISTRICT COURT
GUADALUPE AND ALICIA	§	
RODRIGUEZ	§	
	§	
VS.	§	
	§	93 <sup>rd</sup> JUDICIAL DISTRICT
<b>BURLINGTON INSURANCE COMPA</b>	NY§	
AND ABERCROMBIE, SIMMONS &	§	
GILLETTE, INC.	§	HIDALGO COUNTY, TEXAS

# AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ'S CLAIMS WITH PREJUDICE AND SEVERANCE

WHEREAS, Plaintiff Pedro Gutierrez has filed his Notice of Non-suit with Prejudice;

IT IS THEREFORE, ORDERED, ADJUDGED and DECREED that:

- 1) all Plaintiff Pedro Gutierrez's claims against Defendants Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc. in the above styled and numbered suit are dismissed in their entirety with prejudice as to the refiling of same and that all taxable court costs are assessed against the party so incurring;
- 2) the dismissed claims are severed into a separate lawsuit which the clerk should assign as Cause No. <u>C-2717-14-B-(1)</u> so that this Order becomes final and appealable; and
- 3) the remainder of this lawsuit, Plaintiffs Guadalupe and Alicia Rodriguez's claims against Defendants the Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc., shall remain pending

A true copy I certify LAURA HINOJOSA

District Clerk Hidalgo County, Texas

Electronically Filed 8/27/2015 10:27:01 AM Hidalgo County District Clerks Reviewed By: Virginia Granados

# AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ'S CLAIMS WITH PREJUDICE AND SEVERANCE

(Cause No. C-2717-14-B)

### **AGREED TO AND APPROVED:**

V. GONZALEZ & ASSOCIATES, P.C.

121 N. 10th St.

McAllen, TX 78501 956/630-3266 (Phone) 956/630-0383 (Fax)

By:

ALØYSIUS PETER THADDEYS, JR.

State Bar No. 19819500 peter@vgonzalezlaw.com

ATTORNEYS FOR PLAINTIFF PEDRO GUTIERREZ

Electronically Filed 8/27/2015 10:27:01 AM Hidalgo County District Clerks Reviewed By: Virginia Granados

# AGREED ORDER OF DISMISSAL OF PEDRO GUTIERREZ'S CLAIMS WITH PREJUDICE AND SEVERANCE

(Cause No. C-2717-14-B)

### **AGREED TO AND APPROVED:**

ADAMS & GRAHAM, L.L.P.

P. O. Drawer 1429 Harlingen, Texas 78551-1429 (956) 428-7495 Telephone (956) 428-2954 Fax

By:

TOM LOCKHART
State Bar No. 12473500

tlockhart@adamsgraham.com

ATTORNEYS FOR DEFENDANTS THE BURLINGTON INSURANCE COMPANY and ABERCROMBIE, SIMMONS & GILLETTE, INC. Civil Action No. \_\_\_\_\_ Guadalupe and Alicia Rodriguez v. Burlington Insurance Company and Abercrombie, Simmons & Gillette, Inc.

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Electronically Filed 12/21/2015 11:00:22 AM Hidalgo County District Clerks Reviewed By: Noemi Lamas

### CAUSE NO. C-2717-14-B

GUADALUPE AND ALICIA	§	IN THE DISTRICT COURT
RODRIGUEZ	§	
Plaintiffs,	§	
	§	
VS.	§	93 <sup>rd</sup> JUDICIAL DISTRICT
	§	
THE BURLINGTON INSURANCE	§	
COMPANY AND ABERCROMBIE,	§	
SIMMONS & GILLETTE, INC.	§	
Defendants.	§	HIDALGO COUNTY, TEXAS

# ORIGINAL ANSWER OF DEFENDANT THE BURLINGTON INSURANCE COMPANY

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, THE BURLINGTON INSURANCE COMPANY ("BURLINGTON"), and files its Original Answer in response to Plaintiffs' Original Petition, and in support thereof would show the Court as follows:

I.

#### **GENERAL DENIAL**

**Burlington** denies each and every material allegation in Plaintiffs' Original Petition contained, and says that the same are not true, in whole or in part, and demands strict proof thereof.

II.

## SPECIFIC PLEAS AND AFFIRMATIVE DEFENSES

A. Burlington admits the issuance of Commercial Policy Number 019B024830 for the Policy Period 04-04-2012 to 04-04-2013. Burlington reserves the right to amend this

[8]\ C:\FILES\B1624\PLEADINGS\ORIGINAL ANSWER OF THE BURLINGTON INSURANCE COMPANY

DATE 12 172013
A true copy I certify
LAURA HINOJOSA

District Clerk, Historgo County, Texas

\_Deputy#35

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Electronically Filed 12/21/2015 11:00:22 AM Hidalgo County District Clerks

Reviewed By: Noemi Lamas

Answer to assert defenses or any other applicable terms, provisions, exclusions, limitations

or conditions of the Policy that may become apparent during Burlington's investigation and

discovery.

B. Burlington by verified denial specifically denies Plaintiffs' allegations that

"All notices and proofs of loss were timely and properly given" in § V. of Plaintiffs' Original

Petition; absolutely no pre-suit notice of this claim was given to Burlington.

C. Burlington pleads the affirmative defense of bona fide dispute.

D. Burlington denies any breach of duty to the Plaintiffs with regard to the

policy, investigation, handling and determination of the Plaintiffs' claims for insurance

proceeds.

E. Burlington denies that it has violated any provision of the Texas Deceptive

Trade Practices Act in the manner in which the subject commercial insurance was issued or

in the manner in which Plaintiffs' claims for insurance proceeds were handled.

F. Burlington denies that it has violated any provision of Sections 541.060 and

Sections 542.051 et seq. of the Tex. Ins. Code.

G. Burlington denies that the Plaintiffs are entitled to recover attorney's fees, as

there has been no breach of the insurance contract issued by Burlington by virtue of the

handling of the Plaintiffs' claims for commercial insurance benefits. In addition, Burlington

has not violated any statutory obligation it may have to the Plaintiffs that would give rise to

a claim for recovery of attorney's fees.

Electronically Filed 12/21/2015 11:00:22 AM Hidalgo County District Clerks

Reviewed By: Noemi Lamas

H. Burlington would further show that the Plaintiffs' actions brought pursuant

to the Texas Insurance Code and Texas Deceptive Trade Practices Act are groundless and

brought in bad faith, or in the alternative, brought for purposes of harassment. As such, the

Plaintiffs are in violation of Tex. Ins. Code 541.153 and § 17.50(c) of the Texas Deceptive

Trade Practices Act and Burlington is, therefore, entitled to recover its reasonable and

necessary attorney's fees and costs in defending against these claims.

I. Burlington pleads all applicable provisions, requirements, standards and

limitations set forth in Tex. Civ. Prac. & Rem. Code Chapter 41.

J. Burlington affirmatively pleads the unconstitutionality of punitive, exemplary

or enhanced damages, in violation of the due process and due course of law and of equal

protection provided by the Constitutions of the United States of America and the State of

Texas.

WHEREFORE, PREMISES CONSIDERED, Burlington prays that upon final

hearing hereof that Plaintiffs not recover as prayed for in their Petition, that the Court award

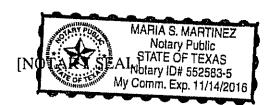
Burlington its attorney's fees and costs and all other relief, at law or in equity, which it may

show itself justly entitled to receive.

2. The factual allegations contained in ¶ II., B., in the foregoing pleading are true and correct."

TOM LOCKHART

SWORN TO AND SUBSCRIBED before me, the undersigned authority, by the said **TOM LOCKHART**, on the 21st of December, 2015, to certify which, witness my hand and seal of office.



Notary public in and for the State of Texas

### CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the above and foregoing document was forwarded on this 21st day of December, 2015, to the following counsel of record:

Aloysius Peter Thaddeus, Jr. Vicente Gonzalez V. GONZALEZ & ASSOCIATES, P.C. 121 N. 10<sup>th</sup> St. McAllen, Texas 78501

Attorneys for Plaintiffs

TOM LOCKHART

Via E-filing